

Workshops 3 days

MANAGEMENT: DEVELOPING AND LEADING TEAMS

Intended for junior and middle managers, this three day course provides the skills to manage yourself and others. It can be taken as a standalone course, or as part of the ILM Level 5 in Leadership & Management.

The key learning themes are:

- Recognising and understanding behavioural/communication styles. Flexing and adapting personal style for success
- The characteristics and behaviour associated with initiative, leadership, creativity and innovation
- Factors influencing behaviours at work. Theories of motivation
- Passive, aggressive and assertive behaviours
- Handling successfully difficult or challenging situations and people
- Concepts of authority and power; responsibility and accountability
- Processes of delegation and empowerment
- Strategies to encourage managed risk-taking and to learn from failure
- Need for performance assessment
- Feedback, recognition and reward techniques to support, motivate and monitor. Implications of negative or no feedback
- Characteristics of groups and teams
- The importance of direction and values in creating effective teams
- Stages in team development and use of team roles
- Inter-relationships between team and individual performance
- Techniques to evaluate team performance
- Methods to promote trust and respect within the team

Contact us if you'd like to upgrade to a full ILM Level 5 in Leadership and Management

Get more for your money with our Learning Passport. Find out more [here](#)

COURSES

This course is also available in house.

BENEFITS OF THE COURSE

Impact of this course:
Encourage strategic thinking at this level of management, to foster business improvement
Engage middle managers with training and development - this qualification is designed to provide clear, measurable benefits to career-minded professionals
Customise this qualification to your development needs